

Rob Chansler  
583 38th Avenue  
San Francisco CA 94121

Sep 5th 2018

Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

It was important to me as a residential customer to choose an alternative competitive broadband provider (Sonic) rather than one of the usual suspects (Comcast or ATT).

Not only does my provider provide superior service at a competitive price, I enjoy superior business practices: 1) fair and transparent pricing; 2) improved customer service; 3) better protection for my privacy; and 4) a high degree of network neutrality.

It is not just that my provider happens to be perceived by me to offer superior business practices, I see that other providers actively engage in lobbying of legislators--and you FCC--to exactly: 1) deny responsibility of fair and transparent pricing; 2) refuse responsibility for customer service; 3) deny obligation to protect my privacy; and 4) subvert the principle of network neutrality.

Competition is an important consumer protection!

Rob Chansler